



AUTUMN/WINTER
'23-'24

DAILY TALK TIMES

APES.....11.15am

At Orangutan Outlook

**BIRDS OF12.35pm
THE WORLD**

At the Display Arena

PENGUINS.....11.30am

At Penguin Cove

REINDEER.....2.10pm

Next to the reindeer house

SEA LIONS.....11.45am

At Active Oceans Arena

SEA LIONS.....2.30pm

At Active Oceans Arena

BIG CATS.....12.05pm

At Big Cat Habitat

BIG CATS.....2.50pm

At Big Cat Habitat

ELEPHANTS.....12.20pm

At Base Camp

CAN YOU HELP?

Our Student Interns are investigating how we can help our visitors understand more about conservation. Please can you help us by completing this short research form. Thank you.



- * Activities are weather/staff permitting.
- * Delays or cancellation may occur due to foreseen circumstances.
- * Arena seating is limited - arrive early to avoid disappointment.
- * Prams and buggies are not allowed in the Active Oceans Arena.

VISITORS' CODE

Please follow these useful guidelines to make your day with us even more enjoyable, fun and educational.

- 1) Keep our animals healthy -** Please do not feed them and do not taunt the animals or disturb them by banging on the glass of their enclosure.
- 2) Keep your children safe -** Children 15 years and under must be accompanied by a responsible adult.
- 3) Stick to the paths -** Do not cross any safety barriers.
- 4) Keep our dinosaurs safe -** Do not allow children to climb/play on them.
- 5) Keep the zoo tidy -** Please use the litter bins provided.
- 6) Treat people with respect -** We have a zero tolerance policy to verbal abuse.
- 7) Behave responsibly -** Please report anyone behaving irresponsibly.
- 8) Do not smoke -** Please be considerate of other visitors around you. Do not smoke indoors, at talks, feeds and demonstrations or at animal enclosures, this includes e-cigarettes.
- 9) Do not feed the seagulls -** This encourages them to swoop and steal food.

Toilets - Situated in the main entrance, Lake View Café, by the Darwin Centre and near the Children's Farm.

Baby-changing facilities -

Available in all toilets.

Parent & baby room - At the toilets by the Children's Farm.

Wheelchairs & pushchairs - Can be hired from the Visitor Services Hub in the main entrance.

Lost Property - Enquire at the Visitor Services Hub in the main entrance.

Hand Wash - Please wash your hands after visiting the Children's Farm, Lemur Wood, Wallaby Walkabout, Rainbow Landings and World of Wings.

Play areas - Next to the Children's Farm, or let your kids run wild in the Playbarn!

Recycling - There are recycling facilities in the car park, in the coffee shop and at Lake View Café.

Lost Children & first aid - Please ask a member of staff for assistance.



**HALF PRICE
ENTRY
FOR ZOO VISITORS**

Valid with Zoo admission receipt.
Additional charge to Zoo admission.
Height restrictions apply.



SHARE YOUR EXPERIENCES

