

VISITORS' CODE

Please follow these useful guidelines to make your day with us even more enjoyable, fun and educational.

- 1) Keep our animals healthy** - Please do not feed them and do not taunt the animals or disturb them by banging on the glass of their enclosure.
- 2) Keep your children safe** - Children 15 years and under must be accompanied by a responsible adult.
- 3) Stick to the paths** - Do not cross any safety barriers.
- 4) Keep our dinosaurs safe** - Do not allow children to climb/play on them.
- 5) Keep the zoo tidy** - Please use the litter bins provided.
- 6) Treat people with respect** - We have a zero tolerance policy to verbal and physical abuse.
- 7) Behave responsibly** - Please report anyone behaving irresponsibly.
- 8) Do not smoke** - Please be considerate of other visitors around you. Do not smoke indoors, at talks, feeds and demonstrations or at animal enclosures, this includes e-cigarettes.
- 9) Do not feed the seagulls** - This encourages them to swoop and steal food.

Toilets - Situated in the main entrance, Lake View Café, by the Darwin Centre and near the Children's Farm.

Baby-changing facilities - Available in all toilet blocks.

Parent & baby room - At the toilets by the Children's Farm.

Wheelchairs & pushchairs - Can be hired from the Visitor Services Hub in the main entrance.

Lost property - Enquire at the Visitor Services Hub in the main entrance.

Hand wash - Please wash your hands after visiting the Children's Farm, Lemur Wood, Wallaby Walkabout, Rainbow Landings and World of Wings.

Play areas - Next to the Children's Farm, or let your kids run wild in the Playbarn!

Recycling - There are recycling facilities in the car park, BBQ kiosk, Nawala and at Lake View Café.

Lost children & first aid - Please ask a member of staff for assistance.



SHARE YOUR EXPERIENCES



DAILY TALK TIMES

Activities are weather/staff permitting. Delays or cancellations may occur due to unforeseen circumstances. Active Oceans' seating is limited - arrive early to avoid disappointment. Prams & buggies are not allowed in the Active Oceans arena.

11.10am
Welcome to the Zoo
at the tortoise enclosure
outside the main
entrance



11.20am
Elephants
at Base Camp



11.40am
Big cats
at Big Cat
Habitat



12.00pm
Penguins
at Penguin Cove



12.15pm
**Bird
Demonstration**
at the Display
Arena



12.30pm
Sea lions
at the Active
Oceans Arena



12.45pm
Otters
at the otter
enclosure



1.00pm
Lemurs
at Lemur Wood



2.00pm
Sea lions
at the Active
Oceans Arena



2.30pm
Big cats
at Big Cat
Habitat



2.45pm
Camels
at the camel
paddock



3.00pm
Lemurs
at Lemur Wood



3.20pm
**Bird
Demonstration**
at the Display
Arena



3.45pm
Wolves
at Wolf Ridge



4.15pm
Sea lions
at the Active
Oceans Arena



4.30pm
Penguins
at Penguin Cove



4.45pm
Elephants
at Base Camp





- A** Admissions and Exit
- B** Education Academy
- C** Darwin Centre/ School Eating Area



Please note that as we have over 400 species of animals within the zoo, we have been unable to display each individual species on the map.

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|----------------|-----------------|---------------------|--------------|------------------|--------------|
| 1 Aardvark | 8 Crane | 15 Giraffe | 22 Monkey | 29 Porcupine | 36 Songbird |
| 2 Alpaca/Llama | 9 Donkey | 16 Gorilla | 23 Orangutan | 30 Red panda | 37 Tapir |
| 3 Anteater | 10 Elephant | 17 Kangaroo/Wallaby | 24 Ostrich | 31 Red river hog | 38 Tiger |
| 4 Birds | 11 Emu | 18 Lemur | 25 Otter | 32 Reindeer | 39 Tortoise |
| 5 Caiman | 12 Farm Animals | 19 Lion | 26 Owl | 33 Rhea | 40 Waterfowl |
| 6 Camel | 13 Flamingo | 20 Lorikeet | 27 Pelican | 34 Sea lion | 41 Wolf |
| 7 Capybara | 14 Gibbon | 21 Meerkat/Mongoose | 28 Penguin | 35 Sitatunga | 42 Zebra |

- i** Information Point
- 🚻** Toilets and Baby Changing
- ♿** Accessible Toilets
- +** First Aid
- 🚂** Train Station
- ☀** Picnic Area
- 🍴** Restaurant/Café
- 🧊** Refreshment Kiosk
- 🛍** Gift Shop
- ♿** Accessible Picnic Area
- 💧** Water Dispenser
- 🚭** Designated Smoking Area