



Job Outline

Post Title:	Seasonal Education Assistant
Section:	Education Department
Reports to:	Head of Education
Responsible for:	Assisting the education team
Terms and conditions of employment:	Full time/seasonal (32.5hr/week)
Rate of pay:	Minimum wage

Purpose of job:

- To assist the education department in programme delivery, resource and centre development and administrative work

Main responsibilities and key result areas:

- Deliver programme content to the high standard established
- Implement resources to improve visitor and school experiences
- Assist with the delivery of the school outreach programme
- Liaise with school and the public to a high standard of customer care
- Communicate the zoo's policy with regards education, conservation and welfare
- Help organise education run events and functions as necessary
- Monitor and be aware of the welfare of the education animals
- Assist the department in all areas of zoo education